

## Staffordshire & Stoke-on-Trent Cataract Referrals

### Non-Participating Practice Guidance

ALL cataract referrals for Staffordshire & Stoke-on-Trent patients must be made through the commissioned pathway (enhanced cataract referrals service/pre-cat).

Any cataract surgery referrals sent to the GP, the Choice & Referral Centre (C&RC), or secondary care outside of this pathway will be rejected or deflected to Primary Eyecare. This may result in a significant delay in the patient receiving any required treatment.

**Please send all cataract referrals to the Primary Eyecare Services referral hub by NHS.net or Egress email ONLY to [cnech.pecservices@nhs.net](mailto:cnech.pecservices@nhs.net)**

**NOTE: PLEASE HIGHLIGHT ON YOUR EMAIL SUBJECT LINE YOUR REFERRAL IS FOR THE PRE CATARACT SERVICE**

Process:

- Referrals received by the central PES team are processed within 2 working days and are checked to ensure they are appropriate for the Enhanced Cataract Referral Service.
- Any referrals received not suitable for the service will be rejected back to the referring optometrist to redirect.
- Patient is sent a letter giving a choice of practices. Patients can log in and choose a practice online or contact the PES central team by telephone to make a choice. If the patient fails to engage (FTE) the PES FTE protocol will be followed.
- Once a provider choice is received, the referral and patient details will be shared with the provider optical practice on Opera.
- Provider optical practice contacts the patient to make an appointment.
- Patient is seen under the service and the outcome is recorded within Opera.

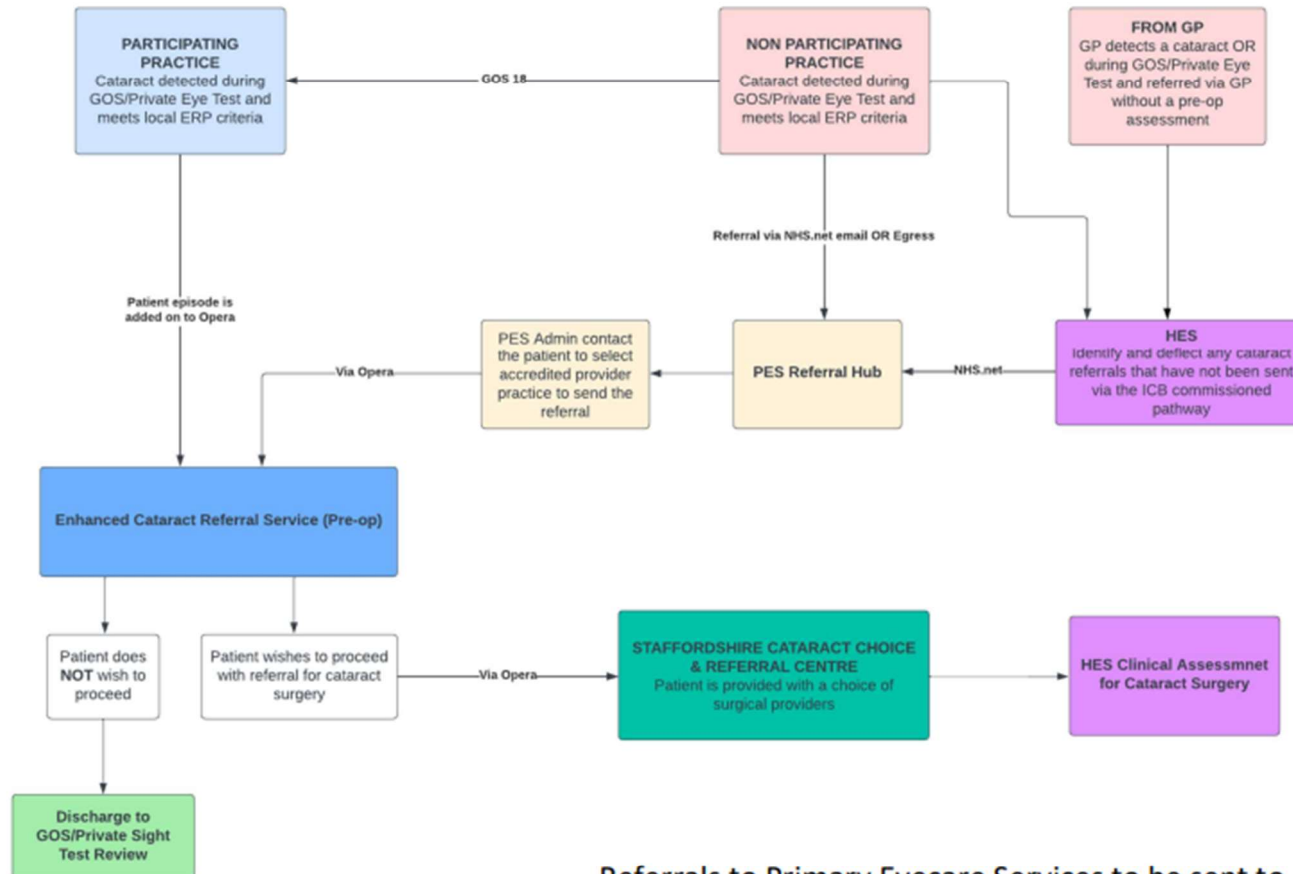
- All cataract surgery referrals following an enhanced cataract referral assessment (pre-cat), are sent to the Staffordshire Cataract Choice & Referral Centre for the patient to be provided with a choice of surgical providers.

Patients who do not present or engage with the chosen optical practice will be processed as per the FTE/FTA protocols of the service.

**NOTE: If a patient has any access requirements, or requires a domiciliary optician for their pre-cat assessment, please add this to your email or referral letter**

Referrals for YAG capsulotomy should be made following local guidelines (which can be obtained from the LOC).

## STAFFORDSHIRE & STOKE-ON-TRENT CATARACT REFERRAL PATHWAY



**Diagram key**

- Primary Care
- PES Optical Provider Practice
- PES Referral Hub Admin
- PES Commissioned Service
- Secondary Care
- ICB Choice & Referral Centre

Referrals to Primary Eyecare Services to be sent to [Cnech.pecservices@nhs.net](mailto:Cnech.pecservices@nhs.net) via an NHS.net or Egress email address.